



Laser Lounge Med Spa

COVID-19 Updates, Protocols & Waiver

To our Amazing Clients...We want to sincerely thank you for your patience during this challenging situation. The health, safety & well-being of our clients, staff and community are most important to us. We have been working hard preparing for our reopening. At this time, we are planning to reopen on Tuesday, May 26, 2020.

We know our clients expect the highest standards at Laser Lounge Med Spa and we are committed to providing that during this challenging time. We believe the safest way to handle the spa situation is to treat everyone, including ourselves, as if they could be infected. Texas Medical Board and Texas Department of Licensing and Regulations who govern us have posted guidelines that we will be fully complying with.

Our plan is to go beyond what is recommended. The following list will outline those protocols as well as inform you of what to expect upon returning to the spa.

We understand that you are all eager to be rescheduled. We have had to cancel many appointments. We will personally contact each guest whose appointment was cancelled. To be fair to all, calls will be in order of original appointments. Again, we appreciate your patience as we navigate through this new challenge.

- Only customers receiving a service will be allowed in the spa.
- We have set up an entry station for sanitation & communication upon arrival
- Temperatures of clients will be taken upon entrance into the spa with a "touch free" thermometer
- Treating everyone, including staff, as if they could be infected.
- Clients that have traveled internationally will not be treated for 14 days upon arrival in the United States.
- Clients that have been around **anyone** infected with Covid-19 will not be treated for 14 days after exposure and symptom free.
- Each area, all tools, stations and equipment will be sanitized and/or disinfected between each client.
- Masks will be mandatory. Do not remove your mask during your visit unless the service you are receiving requires you to remove your mask. Once the service is completed a mask needs to be put back on.
- It is not mandatory to wear gloves as long as you are following hand sanitizing procedures.
- No sample products or testers will be available.
- Face/Eye protection will be worn during skincare and injection services.
- Cancellation/no-show policy- We will not be penalizing for any last-minute cancellations due to being sick. However, please provide us with information as soon as possible so we can adjust our schedules accordingly. We are trying our best to get every client back in as soon as possible.

- Rest Assured, we hope to get back to a new normal and offering many of the added value services and extras you have come to enjoy.
- These protocols will continue to be refined and adjusted as needed and will keep you informed every step of the way.

Waiver * Must be completed prior to receiving Service.

Please read the following waiver and fill in the form below to agree to the terms of the waiver.

Laser Lounge Med Spa is doing everything we can to protect you, our client, our community and our staff. To this extent, we will be following the Center of Disease Control (CDC) and local health department guidelines with regard to social distancing practices and sanitation in order to reduce the spread of Novel Coronavirus, or COVID-19. This will require our staff to maintain six (6) feet of distance between ourselves and you, the client, when possible in our spa setting. We will also be requiring this same procedure for client-to-client contact in order to limit the exposure to all individuals. Only the person receiving the service will be allowed in the salon.

All tools, stations and equipment will be sanitized and/or disinfected between each client. Staff will follow proper hand washing protocols between each client.

Laser Lounge Med Spa requires *all* individuals to utilize approved masks, either surgical masks or improvised masks such as scarves, bandanas, and handkerchiefs to reduce the risk of exposure to yourself and others. It is also required of everyone to either wash or sanitize their hands upon arrival of your appointment, after using the restroom, sneezing, or coughing.

If we all work together, we can overcome the spread of this virus as well as other infectious diseases. We welcome you back to Laser Lounge Med Spa!

By filling out the form below and submitting, you agree to comply with the written instructions above and agree that you are at the salon at your own risk, releasing Laser Lounge Med Spa from any liability relating to COVID-19. Failure to comply with these written instructions or verbal instructions from staff may result in your removal from the premises.

PLEASE COMPLETE THE FORM BELOW

Name

Date

Email
